

To: Health Care Payers

From: Dignitana

Re: Healthcare Provider status

Dignitana is the manufacturer of an FDA-cleared medical device, The DigniCap Scalp Cooling System.

Dignitana is not a healthcare provider.

Healthcare providers administer treatments using the DigniCap system.

Dignitana sells single-patient use accessories and supplies required for the use of the DigniCap system directly to patients and healthcare providers.

Supplies and accessories required include a "DeltaKit" which contains the cooling cap worn during treatment and subscription/treatment cards used to access the device at each chemotherapy treatment.

The control unit for the DigniCap system is leased by the provider and resides in their outpatient infusion clinic.

Dignitana is not a provider and does not accept reimbursement from payers. However, we are often asked which codes apply to DigniCap. The typical codes used are:

A9273 (Cooling Cap)

E1399 (Subscription/treatment card necessary for Cooling system usage)

Dignitana's Tax ID number is 47-4817382

Dignitana **does not have any of the following** identifiers commonly requested by payers:

- National Provider Identification (NPI) number
- Medicare Provider Number (CMS Certification Number or CCN)
- Facility Identification Number (FIN)

As Dignitana is not a provider, we can not provide a Diagnosis Code for patients. The patient needs to get this from their physician

Dignitana has no negotiated rates and has no assignment of benefits provision.

Dignitana does not bill or collect from 3rd party payers for products or services.

Explanation of Benefits should be sent to the patient who submitted the claim or the institution that provided the treatment.

Payment for claims should be sent to the party submitting the claim and should not be sent to Dignitana directly. Payments sent to Dignitana will be returned to the Payer.

For additional information, email Dignitana at reimbursement@dignicap.com